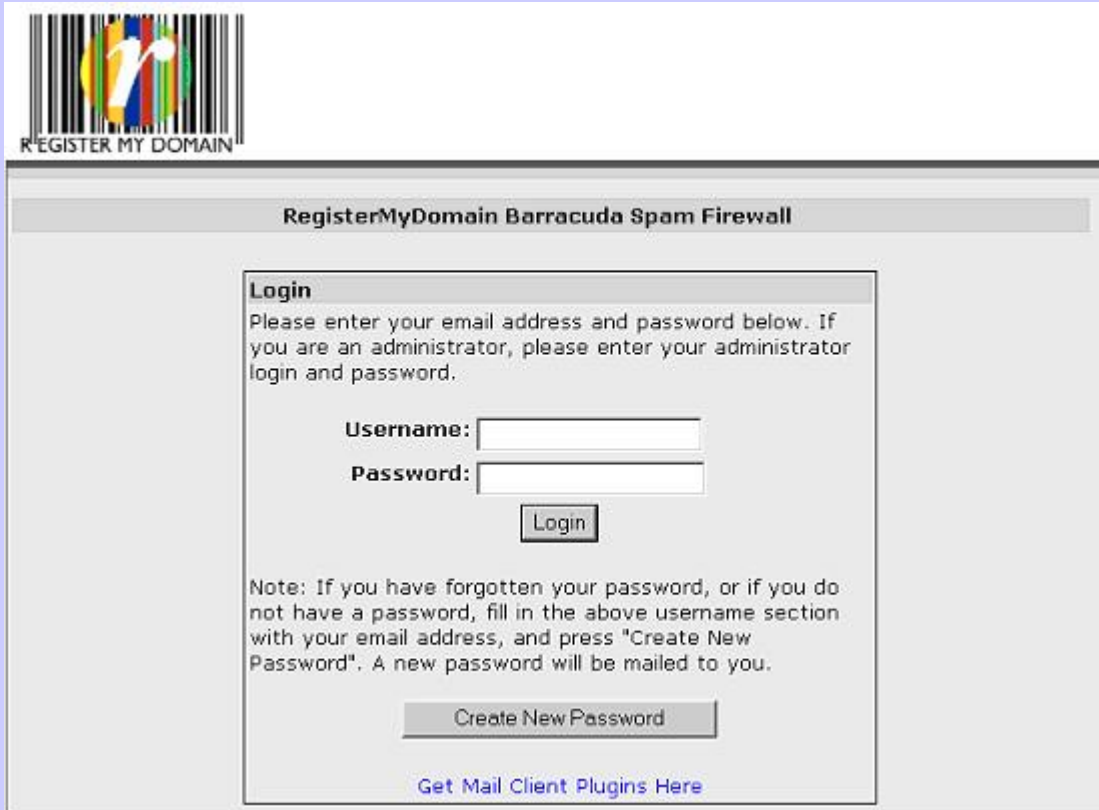


Spam FAQ's

Now that you have purchased our new Anti Spam service you will enjoy a huge reduction in the amount of junk mail that you will be receiving.

The first thing to do is to click on this link <http://82.110.78.190>



The screenshot shows the login interface for the RegisterMyDomain Barracuda Spam Firewall. At the top left, there is a logo for 'REGISTER MY DOMAIN' featuring a stylized 'r' inside a barcode. The main heading is 'RegisterMyDomain Barracuda Spam Firewall'. Below this is a 'Login' section with the following text: 'Please enter your email address and password below. If you are an administrator, please enter your administrator login and password.' There are two input fields: 'Username:' and 'Password:'. Below the password field is a 'Login' button. A note below the buttons reads: 'Note: If you have forgotten your password, or if you do not have a password, fill in the above username section with your email address, and press "Create New Password". A new password will be mailed to you.' Below the note is a 'Create New Password' button. At the bottom of the login section is a link: 'Get Mail Client Plugins Here'.

Once you have had confirmation from us (or up to 24 hours after you have bought the service) you should enter your email address where it says Username and click on Create New Password. You will instantly be emailed a password to use to login on this page using your email address and password. Once you have logged in you may change this password to be the same as your existing email password.

This page is to login to your Quarantine Inbox where you can delete any mails that have been quarantined, or mark them as whitelisted (so they get delivered to your mailbox) or where you can add a domain to your whitelist if in the event our spam server classifies an email from someone as a spam and you want to make sure that in the future you receive it. And you can also add to your blacklist any domains you do not want to receive emails from.

Once you log in this is the screen you will see the screen below. This is where any emails that get through but are suspected to be Spam are quarantined until you deal with them. All other emails either get past this quarantine or they get blocked before they get here.



REGISTER MY DOMAIN

QUARANTINE INBOX **PREFERENCES**

Log Off

Quarantine Inbox

Refresh Filter: None Pattern: Apply Filter Page: 1

Deliver Whitelist Delete Classify as Not Spam Classify as Spam

<input type="checkbox"/>	Date	From	Subject	Actions
<input type="checkbox"/>	00/17 16:46	offers@dabs.com	Fantastic FREE gifts up for grabs when you...	Deliver Whitelist Delete
<input type="checkbox"/>	06/17 11:43	"Roberts, Glenna" <vaalpvip...>	XANJAX, VALIUM, Cia_is, V7TAGRA, PHENTER...	Deliver Whitelist Delete
<input type="checkbox"/>	06/17 09:34	Dave <dave@gmcuk.com>	LOWER PRICED - BASE UNITS+ FREE DELIVERY 17"	Deliver Whitelist Delete
<input type="checkbox"/>	06/17 09:41	Lynn Clark <lynn@gmcuk.com>	LOWER PRICED - BASE UNITS+ FREE DELIVERY 17"	Deliver Whitelist Delete

This is your quarantine inbox. You can see there are 4 emails in quarantine. Say you wish to keep the first one you would click on "whitelist" at the right hand side and the sender will be added to your whitelist and the mail will be delivered to your email box. If you want to mark this email as SPAM tick the box on the right of the email in question and click on the Red Classify as Spam button at the top. If it is not Spam then tick the box beside it to the left and then click the Green Classify as Not Spam button and then click on the red Delete button on the right hand side of the email.

At the top of this screen you will see the PREFERENCES tab. If you click on that you will see the following screen



REGISTER MY DOMAIN

QUARANTINE INBOX PREFERENCES

Log Off

Security	Quarantine Enable/Disable	Spam Filter Enable/Disable	Whitelist/Blacklist
Quarantine Notification			
Change Password ?			
Old Password:	<input type="text"/>		
New Password:	<input type="text"/>		
Re-Type New Password:	<input type="text"/>		
<input type="button" value="Save Password"/>			

Here you can enter the password emailed to you when you first clicked CREATE NEW PASSWORD. If you enter this password in the Old Password box then type in a new password in New Password and the again in Re-Type New Password box and then Save Password your new password will be saved to login to your quarantine box.

You will then see other Tabs where you can Enable or Disable Quarantine, Enable or Disable scanning for Spam mail (if you select this all mail will come through to your email box), Whitelist/Blacklist where you can add email addresses to your allowed whitelist or disallowed blacklist

The Quarantine Notification Tab allows you to change how often you get an email saying that you have items in your quarantine box.

- Finally, If you have any questions or need assistance, please do not hesitate to call our technical support service hosted by PC Computer Problems Ltd.

You may reach them on **0906 345 1630/31/32** (calls charged at £1.50 per minute).

Alternatively, please send an email to support@registermydomain.com

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